



Dealer Announcement

# Free 5 Year Extended Warranty Service Program from Panasonic

## Limited time offer

Panasonic is pleased to offer a **5 Year Extended Warranty Service Program at NO CHARGE** for the eligible Panasonic systems listed below. This includes the system cabinet, power supply, individual system cards, voice mail systems, and MPR cards. **This promotion is for Panasonic BTS Certified and Contract Dealers ONLY.**

### Eligible Models

KX-TDE100	KX-TDA50G	KX-NCP500	KX-TVA50
KX-TDE100IP6*	KX-TDA50G-WL*	KX-NCP500IP6*	KX-TVA200
KX-TDE200	KX-TDA50G-DT3*	KX-NCP1000	KX-NCV200
KX-TDE200IP9*	KX-TDA50G-DT3V*	KX-NCP1000IP9*	
KX-TDE600	KX-TDA100		
KX-TDE600SP*	KX-TDA100DT6*		
	KX-TDA200DT9*		
	KX-TDA200		
	KX-TDA600		

\*Indicates a bundle model



### Promotion Time Frame:

October 20, 2009 – January 20, 2010

### Extended Warranty Service Program Registration Process

1. Purchase a Panasonic System through your Distributor between October 20, 2009 through January 20, 2010
2. You will need to provide your Distributor with customer name, present installation/installed address and telephone number
3. Your Distributor will provide this information to Panasonic
4. Panasonic will provide an enrollment certificate stating your customer has been entered into the Extended Warranty Service Program

**Note:** During the promotional period, if a dealer fulfills an order from their own inventory they must provide the following information: Product serial number, distributor order number and end user information (See step 2 in registration process) in order for the warranty to be initiated. Once again the product must be purchased from the distributor and sold to the end user during the promotional period stated in order for this warranty offer to apply.

**IMPORTANT:** The customer names that we obtain from you will be kept in confidence and will be used by Panasonic only for purposes of the extended warranty service program; except if Panasonic had a prior direct relationship with any customer whose name you provide to us, Panasonic will have the right to continue its pre-existing direct relationship.

### Participating Distributors

Advance Communication Products • Capitol Sales • Compage • Graybar • HB Distributors • Jenne Distributors • Synnex  
Target Distributing • TeleDynamics • Tristate Telecom

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## Extended Warranty Service Program Limits And Exclusions

This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage. The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction of sand, humidity or liquids, or rental use of the product, or service by anyone other than a Factory Service Center, or damage that is attributable to acts of God. No labor claims will be accepted by Panasonic on this offer.

Customer Services Directory (United States and Puerto Rico)

To obtain Product Information and locate your nearest Dealer or Service Center, purchase Parts and Accessories, or make Customer Service and Literature requests visit our Web Site:

<http://www.panasonic.com/help>

or, contact us via the web at:

<http://www.panasonic.com/contactinfo>

You may also contact us directly to locate your nearest Dealer at:

1-800-211-PANA (7262), Monday-Friday 9 am-9 pm; Saturday-Sunday 10 am-7 pm, EST.

For hearing or speech impaired TTY users, TTY : 1-877-833-8855

PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS EXTENDED WARRANTY, ARE THE RESPONSIBILITY OF THE CUSTOMER

PRODUCT REPAIRS (United States and Puerto Rico)

Panasonic Service and Technology Company - BTS Center

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Suwanee, GA 30024-3186